



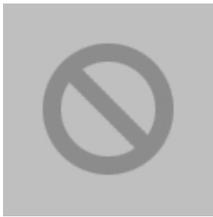
What To Do If You See A "Forbidden Icon" When Trying To Boot OS X Lion After Installing A Software Update

Symptoms

This article addresses an issue that may prevent certain Apple Mac Minis from booting after installing an update on OS X Lion.

A prohibitory sign appears

The prohibitory sign, pictured here, appears instead of the "broken folder" icon in Mac OS X 10.2 and later.



This symptom usually occurs after updating OS X Lion on an earlier Mac Mini.

Resolution

- 1) While the computer is on, put your OS X System DVD install disc that came with your computer into the drive. Then restart the computer, and hold C as the system turns on/boots up. Give it a few minutes as it will be reading the contents from the DVD. It will then launch open a new screen.
- 2) From this screen, look at the top menu bar which is known as the "Installer Menu Bar," and find and open the "Terminal" application. It will be under a menu that says, "Tools" or "Utilities."
- 3) When the "Terminal" application opens, type the following exactly as it appears and then press enter.

cd /Volumes/"Macintosh HD"

[Note: Where it says "Macintosh HD" if you named the HD that has OS X Lion on it anything other than "Macintosh HD," then use that name instead of "Macintosh HD". If you are not sure, it is most likely "Macintosh HD" but if it is not then first type in the terminal "ls" (without quotes) press the "Enter" key and it will show you the name of the hard drive.

For instance, if the name of the hard drive is "Mac Mini" then rather than typing in the Terminal **cd /Volumes/"Macintosh HD"** you would type **cd /Volumes/"Mac Mini"** but again it will most likely be "Macintosh HD".]

- 4) Then type the following **exactly** as it appears and then press the "Enter" key. You may have to type in your administrator password before it will let you continue.

cp ~/PlatformSupport.plist ~/System/Library/CoreServices/

- 5) Exit out of Terminal, then from the Menu Bar, press the Apple icon on the far top left corner, and click "Restart". Your computer should now boot into OS X Lion as it normally would.